

## Resources from Texas 2-1-1 United Way of the Brazos Valley BC

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Page 1

### Scams: Are Scammers are taking advantage of fears surrounding the Coronavirus?

Resource number: 29851706

A program of: Coronavirus/COVID-19 FAQs

#### Description

There has been reports of criminals taking advantage of the coronavirus (COVID-19) pandemic with phishing emails, phone calls, fake websites, etc. designed to look like government official or official sources of information. Please remain aware and do not give out any personal information or log in to a system.

Here are some tips to help you keep the scammers at bay:

-Don't click on links from sources you don't know. They could download viruses onto your computer or device.

-Watch for emails claiming to be from the Centers for Disease Control and Prevention (CDC) or experts saying that have information about the virus. For the most up-to-date information about the Coronavirus, visit the Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO).

-Ignore online offers for vaccinations. There currently are no vaccines, pills, potions, lotions, lozenges or other prescription or over-the-counter products available to treat or cure Coronavirus disease 2019 (COVID-19) — online or in stores.

-Do your homework when it comes to donations, whether through charities or crowdfunding sites. Don't let anyone rush you into making a donation. If someone wants donations in cash, by gift card, or by wiring money, don't do it.

#### Phone Numbers

**Website** <https://www.consumer.ftc.gov/features/coronavirus-scams-what-ftc-doing>

**Email**

#### Site Information

<b>Location</b>		<b>Description of Location</b>
<b>Mailing Address</b>		<b>Disabilities Access</b>
<b>Hours</b>	Website is available 24 hours a day, 7 days a week; Call center is available Monday through Friday from 7:00 a.m. to 6:00 p.m.	<b>Public Transport (Bus and other)</b>

#### Program Information

<b>Eligibility</b>	Open to anyone in the service area
<b>Languages Offered</b>	English, Spanish
<b>Payment Options</b>	
<b>Fees</b>	None
<b>Application Process</b>	Visit the website to report a scam or learn more about Scams related to the Coronavirus.
<b>Documents Required</b>	None
<b>Normal Wait Time</b>	
<b>Capacity</b>	
<b>Volunteer Opportunities</b>	No

#### Coverage Areas

TX - Statewide

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Page 2

Statewide

### Main Contact

Name

Title

Phone

Email

### Senior Contact

Name

Title

Phone

Email

### Custom Fields